

LOOKING FOR OPPORTUNITIES WITH GREAT PROSPECTS?



VOLVO

CUSTOMERS EXPECT RELIABILITY VOLVO DELIVERS IT



It's a fact; trucks have become an essential part of daily life.

Everyday, hundreds of thousands of trucks move millions of tonnes of materials around the UK, keeping the wheels of industry turning. If you think about it, trucks are not just used for vital supply chains, but also for the more pleasurable side of life. Let's face it, a rock concert could not be staged without equipment transportation by trucks.

Also, seven times Formula 1 World Champ, Michael Schumacher wouldn't even get to the starting grid without his fleet of trucks.

With such diverse customer needs, the modern day Volvo Truck has evolved into a complex, state-of-the-art, master-piece of engineering, which in most cases is more technologically advanced than your average family car. With a typical truck costing around £100,000, customers demand quality, durability and above all reliability... **which Volvo delivers.**



“IT JUST GOES TO SHOW WHAT YOU CAN ACHIEVE WITH ENOUGH INTEREST AND SUPPORT.”

“I wanted a career with a leading truck and bus manufacturer, so I chose Volvo as they offered a recognised BTEC and NVQ qualification whilst providing me with the skills needed to become a qualified technician, and therefore giving me a secure career. I chose Volvo as an employer because of the reputation they have for providing second to none service and training.

The block release suited my learning needs as I found it easier to grasp and concentrate. The skills gained over the two-week block could then be put into practice back at the workshop. The programme consisted of theory and practical based training, which gave me an excellent understanding of Volvo systems and practices and general vehicle systems. I made a lot of good friends over the five years I spent at Stephenson College, from all over the Volvo group, and still stay in touch with most of them.

Since finishing the Volvo Apprentice Programme, with support from Volvo and Hartshorne Potteries, I have gone on to gain various qualifications, including a

Higher National Certificate in Motor Vehicle Technology and Management, which was followed by a Higher National Diploma (HND) in the same subject.

I have always been interested in training; therefore my ideal career would be as technical trainer within Hartshorne Motor Group. It was for this reason that I decided to enrol myself on an evening teacher training course at my local college. I passed the teaching certificate 7307 but cannot progress further without actual teaching hours, which I will be pursuing as soon as possible.

Finally I managed to pass and complete all the relevant courses and tests within Volvo to become a Master Technician, something I am very proud of, especially as I only left school with a couple of GCSEs – it just goes to show what you can achieve with enough interest and support. ”

BOB PHILLIPS

Hartshorne Potteries

“YOU COULD SAY IT WAS IN MY BLOOD!”



“ By the time I was 14 I'd already decided to go into the Motor Industry. My father, grandfather and numerous members of my family have all had lifetime careers in the Motor Industry, so you could say it was in my blood! At the age of 15 I did my work experience with a company called Carlisle Commercials, which further confirmed my decision to take this career route, and ultimately drove me to achieve the required GCSE grades, which were needed to get onto the Volvo Apprenticeship Scheme.

Carlisle Commercials, which is now called Volvo Truck and Bus Centre North, agreed to put me through the Apprenticeship scheme and this meant I studied at Stephenson College for two weeks out of every six. I preferred to study this way because it enabled me to focus on developing my product knowledge for two solid weeks, rather than being on a one-day release scheme – where you only get one day a week to learn.

After graduating from the Volvo Apprenticeship Scheme I agreed with my employer to go onto further education and study for a HNC qualification which entailed a further two years of college work, but at the same time I was offered a new role of Training Advisor in the Technical Training Centre at the Volvo Headquarters in Warwick.

In 2005 I was successful in getting the position of Development Trainer for Truck Sales, which meant I was responsible for developing the sales network with product information and managing other key areas of skills. In 2006 I was promoted to the new role of Commercial Training Advisor which encompassed development for the Aftermarket Business. Towards the end of 2006 I applied for and was successful in getting my current role of Workshop Development Manager which involves developing the workshops with new ways of working, and advising best ways to achieve 95% utilisation and efficiency of 105%. ”

ANDY MASON

Workshop Development Manager
Volvo Truck and Bus Limited, Warwick

“AND I'M STILL ENJOYING EVERY MOMENT!”



“ Growing up I used to have a great time going out with my dad on breakdown jobs when he worked for Duffields of Norwich. So when the time came for me to leave school, I had some great memories to look back on. I wasn't sure what I wanted to do exactly, only that I wanted it to be interesting and challenging, so I applied for a job at Dawson Freight Commercials in Milton Keynes and quickly afterwards progressed onto their Volvo Apprenticeship Scheme.

The two years I spent on the programme flew by, and on graduating I took on the role of service receptionist part time when required, I even supervised the workshop from time to time. Not long after this I was promoted onto the “call out” team, which meant I was responsible for being on call and for looking after my own van and equipment.

Then in September 2003 I was offered the opportunity to work at Volvo Headquarters in Warwick in the Product Quality department as a Product Quality Engineer looking after transmission, suspension and steering on all Volvo Truck products, in addition to working on the helpdesk to support our dealer network. I am now one of the main support contacts for our dealer network, throughout UK and Ireland, and I'm still enjoying every moment! ”

KARL EVANS

Product Quality Engineer
Volvo Truck and Bus Limited, Warwick



Volvo is famous for producing world-class vehicles with excellent performance and impeccable reliability. This is achieved by investing in research and development, state-of-the-art facilities and embracing new technologies, but above all, employing people with determination and commitment.

To guarantee that its people are trained to the highest possible standards, Volvo created the **Technician Apprentice Programme** – considered to be the best in the truck and bus industry.

Volvo apprentice technicians follow a dedicated four year programme and cover all aspects of truck and bus maintenance and repair.

SECURE YOUR FUTURE AND DEVELOP YOUR POTENTIAL WITH THE VOLVO TECHNICIAN APPRENTICE PROGRAMME



Most of this time is spent within a dealership gaining experience with on-the-job training, plus six two-week periods at the industry's premier technical college, Stephenson College based in Coalville, Leicestershire.

At Stephenson College you will complete course modules under the expert guidance of a dedicated team of professionals with the sole aim of developing your potential. During your residential block release at the college you will cover technology in engines, transmission and the latest electronic diagnostic techniques covering all vehicle systems. In return for your commitment to learning, Volvo take care of everything else, such as your course fees, accommodation, meals, travelling expenses and also, of course, **your wages!**

By the time you finish the course you will have made many new friends and acquired essential skills that will enable you to succeed within a demanding Volvo dealership today.

YOUR FIRST STEP TO A BRIGHT FUTURE WITH VOLVO



On successfully completing the **Volvo Technician Apprenticeship Programme** you will have gained national qualifications recognised throughout the automotive industry: the National Certificate in Motor Vehicle Engineering and an NVQ Level 3 Heavy Vehicle Maintenance and Repair.

There is also the opportunity for the right apprentice to study for the Higher National Certificate (HNC) in Motor Vehicle studies. Followed by a Higher National Diploma (HND) in Motor Vehicle Management and Technology.

In addition, Volvo hold an annual event where you and your family will be invited to a special graduation day to receive your certificates and possibly a special merit award.

BUT IT DOESN'T STOP THERE...

At Volvo we have built a culture based on quality, safety, care for the environment and total respect for the individual. If you want to progress, then we can and will help you to achieve your goals.

With a network of over 80 Volvo Workshops throughout the UK, the opportunities within a global organisation like Volvo are endless. For the right, focussed individuals we can offer a clear career path to Master Technician that may even lead to product or training specialist at Volvo...

OTHER VOLVO APPRENTICES HAVE ALREADY ACHIEVED IT... SO WHY NOT YOU?

If you have an aptitude for all things mechanical, good GCSE grades or can demonstrate a reasonable level of knowledge in maths and science, and have the right attitude and commitment, **this could be your first step to a fantastic future with Volvo.**

THE

ROAD AHEAD

Whether you are about to leave school or thinking ahead to the future, you will be exploring your options and deciding what career would best suit you. We hope this brochure has demonstrated that Volvo is totally committed to developing young talented individuals and offering them a bright future. If you think that we can offer you a great career and you have what it takes to ensure that our huge range of heavy vehicles deliver the goods, then get the ball rolling today by visiting www.volvotrucks.co.uk/apprenticeships



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